**RFP 25-82969**

**TECHNICAL PROPOSAL QUESTIONS**

**ATTACHMENT F**

**Instructions**: Vendor should provide a document formatted with Question #, RFP SOW Section, and Response Area followed by the vendor’s narrative response to that question. The response must address all items detailed below and provide the information and documentation as required. The response must be structured to address each question listed below. A table of contents (see “4. Table of Contents”) must also be completed as listed in this Attachment. Where appropriate, supporting documentation may be referenced by a page and paragraph number. However, when this is done, the body of the Technical Proposal must contain a meaningful summary of the referenced material. **The referenced document must be included as an appendix to the technical proposal with referenced sections clearly marked**. If there are multiple references or multiple documents, these must be listed and organized for ease of use.

**Scope of Work Questions**

|  |  |  |
| --- | --- | --- |
| **Question #** | **RFP SOW Section** | **Response Area(s)** |
| **1** | **Att O – Centralized Billing Office** | The Respondent must provide a description regarding the service area of the bid shared in Attachment O of the Centralized Billing Scope of Work document for this RFP. |
| **2** | **Att P – Cost Report** | The Respondent must provide a description regarding the service area of the bid shared in Attachment P of the Cost Report Scope of Work document for this RFP. |
| **3** |  | Detail your qualifications related to implementation of similar systems especially in other states. The State has robust and comprehensive security standards that permeate all levels of the organization. The Indiana Office of Technology (IOT) has been tasked with establishing and maintaining these security standards. The security standards include assessing security risks, developing, and implementing effective security procedures, and monitoring the effectiveness of those procedures. If the proposed solution involves information technology-related products or services, all such products or services are to be compatible with any of the technology standards found in the Information Security Framework (<https://www.in.gov/iot/iot-vendor-engagement/>) that are applicable, including the assistive technology standard. Respondents will be required to sign a Non-Disclosure Agreement (NDA) to access the IOT Information Security Framework; Respondent’s should review the IOT Information Security Framework, and ensure their proposed solution meets all standards therein.” |
| **4** |  | Detail any training or certifications used to meet industry requirements. |
| **5** | **General Overall Assumptions** | What assumptions and constraints have your company made in responding to the technical proposal. This should include assumptions made based on the scope of work outlined in the RFP and assumptions regarding the resources available from the State for this scope of work. |

**Section 4: Table of Contents**

**Instructions:** After responding to all questions above, vendor should add page numbers for each question/response.

**Section 1: Scope of Work Questions**

|  |  |
| --- | --- |
| **Question #** | **Response Page #** |
| **1** |  |
| **2** |  |
| **3** |  |
| **4** |  |
| **5** |  |
| **6** |  |